

7th December 2021

Dear valued customer

This letter serves as formal notification that Trajan will discontinue the eVol digital analytical syringe by March 31st, 2022. Our intent is to allow orders for the starter kits and handles until the discontinuation date or until remaining stock is depleted. Trajan will continue to support owners of eVol digital analytical syringes with replacement parts and technical support until March 31st, 2029. A list of these parts can be found in Appendix A.

We value our business relationship and look forward to working with you in the future. We apologize for any inconvenience this announcement may cause. We do not have an alternative product to recommend. A list of questions and answers on the matter can be found in Appendix B.

To enable you to fulfil current customer requirements, I would like to give you the opportunity to make a final purchase of the following parts that will be discontinued:

Part number	Description
2910100	eVol XR starter kit for NMR
2910200	eVol XR starter kit
2910205	eVol XR (handle only)

Please place your order with your local Trajan office as soon as possible to ensure that we can meet your final requirements for this product.

Sincerely,



Ruth Jones

General Manager, Liquid Handling Solutions



Appendix A

eVol components that will continue to be available

Part number	Description
2910010	eVol stand (acrylic)
2910012	eVol charger
2910030	eVol charging stand
2910040	eVol replacement battery

eVol syringes and accessories that will continue to be available

eVol syringes	
Part number	Description
2910020	5µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle
2910021	5µL eVol syringe with GT plunger. No needle
2910022	50µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle
2910023	50µL eVol syringe with GT plunger. No needle
2910024	500µL eVol syringe with GT plunger and 5cm 0.63mm OD bevel tipped needle
2910025	500µL eVol syringe with GT plunger. No needle
2910029	100µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle
2910035	1mL eVol syringe with GT plunger and 5cm 0.63mm OD bevel tipped needle
2910037	100µL eVol syringe with GT plunger. No needle
2910320	5µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle PK3
2910322	50µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle PK3
2910324	500µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle PK3
2910329	100µL eVol syringe with GT plunger and 5cm 0.5mm OD bevel tipped needle PK3
2910335	1mL eVol syringe with GT plunger and 5cm 0.63mm OD bevel tipped needle PK3
2910026	500µL eVol MEPS syringe with GT plunger
2910027	50µL eVol MEPS syringe with GT plunger
2910028	100µL eVol MEPS syringe with GT plunger
Replacement needles	
036910	Replacement needle for 5µL eVol syringe PK5
038110	Replacement needle for 50µL and 100µL eVol syringe PK5
039110	Replacement needle for 500µL and 1mL eVol syringe PK5
Replacement plungers	
2910380	Replacement plunger for 5µL eVol syringe
2910382	Replacement plunger for 50µL eVol syringe
2910383	Replacement plunger for 100µL eVol syringe
2910384	Replacement plunger for 500µL eVol syringe
2910385	Replacement plunger for 1mL eVol syringe



Appendix B

Frequently asked questions (FAQs)

Q: Will customers still be able to purchase syringes for their eVol?

A: The full range of syringes, needles and plungers will still be available to purchase after discontinuation of the eVol units.

Q: Will replacement batteries and chargers still be available to purchase?

A: All battery and charger parts will still be available to purchase after discontinuation of the eVol units

Q: What happens if a customer has an eVol that fails within warranty?

A: If units are still available, Trajan will replace the failed unit. If stock has been exhausted, then a full refund will be issued.

Q: Will technical support still be provided after the products are discontinued?

A: Trajan will continue to provide technical support on the product line.

Q: Does Trajan have an alternative product that can be offered?

A: There is no alternative product to offer.